

Sorenson has been very generous providing us Deaf people with free VP100, therefore we should be grateful for the services that we get with the VRS services. As more call centers are being opened, less call waiting is being lessened. Deaf people need to be patient and give Sorenson VRS time. Communication in ASL is imperative to all of us (Deaf people) therefore, we should not complain about the VRS services that are being provided for us. I believe that whoever gets Sorenson VP100 should NOT complain about having one service provider. Give Sorenson support and be patient! We are on the road to success as we already are!!